



*B – C (Business to Customer)*  
**On-boarding Integration Protocol**  
**Document**

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**Table of Content**

1.	Introduction :	4
2.	Information Pre-requisite:	4
3.	On-boarding:	4
3.1.	Data Fields:	5
3.2.	Sample .xml file :	6
3.3.	Web services – Pickup posting:	8
4.	Seller / Vendor Addition :	8
4.2.	Sample .xml File :	9
4.3.	Web services – Vendor addition :	10
4.4.	XML Response from GATI :	10
5.	Tracking protocol:	10
5.1.	XML File Output - Format <Tracking Response from GATI>:	11
5.2.	XML File Output - Format - Fields :	14
6.	Reverse Vendor Pickup API (RVP):	17
6.1.	Web services – Reverse Pickup:	18
6.2.	Reverse Pickup XML File Format :	18
6	<b>Pin code Validity check:</b>	19
7.	Docket RTO and Reattempt API:	19
7.1.	Web services – Docket Cancellation API :	21
8.	<b>State Code &amp; Names :</b>	22
9.	Goods Codes :	23
10.	<b>Event Code and Description</b>	24

Control Sheet

Pickup API Integration	GATI – IT Department	30/06/2017
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Document Control

Version	Date	Author	Description
02.00	29/06/17	M N S Bhasker Rao	Initial Document
02.10	30/06/17	M N S Bhasker Rao	GST Fields addition
02.20	20/10/17	Bala Chandar	Gateway Field Addition

Verified by	Pranveer Sengar	
Process Owner	GATI Ltd	
Sign off Authority	GATI – IT	

### 1. Introduction :

This document explains the integration guidelines to be followed by the different Customers who wish to interface data with GATI in the pickup process of merchandise shipped through GATI.

For integration, following are the 2 main below processes:

- ✧ Data exchange between the Customer and GATI: pickup process expedition and
- ✧ Tracking Protocol

### 2. Information Pre-requisite:

As a previous step before doing the integration, GATI will request Customer for the following information in hand.

1. Business Type – B2B or B2C
2. Existing or New Business
3. If existing, need valid contract code/Customer Code.

### 3. On-boarding:

To on-board customer GATI will share xml format and test credentials to test and validate the required data is in place. Once the data is successfully posted then GATI team to check, validate and confirm to Customer for any data discrepancy else GATI will enable data interface for the customer on production.

#### Forward Pickup Shipment Request file format:

The shipment request file should include information of the boxes shipped from Customer facility, information on COD orders (Cash On Delivery). Shipment Request file may also include information about the content of each box, Box Dimension, number of boxes, packaging type, value of shipments and other details which are required. Preferred and default data exchange is always in xml format. Customer should convert the information into the xml file and post to GATI site.

XML format - Mandatory for all Customer integrations

3.1. Data Fields:

Below table explains each field <tags> to be used in .xml to post to GATI.

COLUMNS	Mandatory/Optional	Type	length	FIELD EXPLANATION
Pickuprequest	Mandatory	Date		Pick up request timing in dd-mon-yyyy HH24:MI:SS
Custcode	Mandatory	Integer	8	8 Digit customer code provided by Gati
DOCKET_NO	Mandatory	Integer	9	Gati docket no (9 digits)
DELIVERY_STN	Optional	Char	5	Gati delivery stn code , system will pick automatically based on the pincode
GOODS_CODE	Mandatory	Varchar	4	GOODS code as per Gati cargo class
DECL_CARGO_VAL	Mandatory	Decimal	12 (upto 2 decimal)	Shipment value , cannot be "0"
ACTUAL_WT	Mandatory	Decimal	12(upto 2 decimal)	Actual weight
CHARGED_WT	Mandatory	Decimal	12(upto 2 decimal)	Charge weight
SHIPPER_CODE	Mandatory	Char	8	Sender's customer code (Gati customer code)
ORDER_NO	Mandatory	Char	20	Order No / Invoice Number
COD_AMT	Optional	Decimal	12 (upto 2 decimal)	COD Amount
COD_IN_FAVOUR_OF	Optional	Char	2	Incase Gati - "G" incase of Shipper put as "S" indication
RECEIVER_CODE	Mandatory	Char	8	Default value to be passed as 99999. However, if Customer wants delivery to their vendors than they can pass the same code, provided it is updated in Gati System (Customer Vendor Master)
RECEIVER_NAME	Mandatory	Char	50	Receiver's Name
RECEIVER_ADD1	Mandatory	Char	50	Address Max-50
RECEIVER_ADD2	Mandatory	Char	50	Address Max-50
RECEIVER_ADD3	Optional	Char	50	Address Max-50
RECEIVER_ADD4	Optional	Char	50	Address Max-50
RECEIVER_CITY	Mandatory	Char	20	Address Max-50
RECEIVER_PHONE_NO	Optional	Char	50	Telephone No
RECEIVER_EMAIL	Mandatory	Char	50	email
RECEIVER_PINCODE	Mandatory	Char	50	Zip Code (Gati servicable pincode)
NO_OF_PKGS	Mandatory	Integer	6	No of packages
FROM_PKG_NO	Mandatory	Integer	9	Starting Package Number(Which is always SAME as AWB/Docket Number
TO_PKG_NO	Mandatory	Integer	9	Ending Pkg number which will be the total packages in a specific docket – 1 (Ex : If Dkt # 123456789 has 4 Pkgs then the ending Pkg will be calculated as Ending Pkg = ((DKTNo + (No of Pkgs-1))So in the above example the ending Pkg will be (123456789+(4-1))= 123456792
PKG_NO	Mandatory	Integer	9	For first package, PKG_NO will be FROM_PKG_NO and then increase by 1 subsequently
PKG_LN	Mandatory	Integer	7 (upto 2 decimal)	Actual Length of the package
PKG_BR	Mandatory	Integer	7 (upto 2 decimal)	Actual breadth of the package

PKG_HT	<b>Mandatory</b>	Integer	7 (upto 2 decimal)	Actual height of the package
PKG_WT	<b>Mandatory</b>	Integer	7 (upto 2 decimal)	Actual weight of the package
RECEIVER_MOBILE_NO	<b>Mandatory</b>	Integer	10	<b>Mobile Phone No</b>
Cust_Date_Delivery	Optional	Date		Assured delivery date
SPL_Instruction	Optional	Varchar	50	optional
GOODS_DESC	<b>Mandatory</b>	Char	200	<b>Need to mention the Goods desc values about the shipment</b>
Exchange_Flag	Optional			Should be updated as “E” incase Exchange shipment pickup has to be done
CUST_VEND_CODE	<b>Mandatory</b>	Varchar	15	<b>Gati defined “Customer vendore code” ( sender pickup point ) max-15</b>
Order_Quantity	<b>Mandatory</b>	Integer	7	<b>No. of items for order</b>
SELLER_NAME	<b>Mandatory</b>	Char	50	<b>Receiver's Name</b>
SELLER_ADD1	<b>Mandatory</b>	Char	50	<b>Address Max-50</b>
SELLER_ADD2	<b>Mandatory</b>	Char	50	<b>Address Max-50</b>
SELLER_ADD3	Optional	Char	50	Address Max-50
SELLER_DIST	Optional	Char	50	Address Max-50
SELLER_CITY	<b>Mandatory</b>	Char	20	<b>Address Max-50</b>
SELLER_PINCODE	<b>Mandatory</b>	Char	50	<b>Zip Code</b>
SELLER_STATE_CODE	<b>Mandatory</b>	Char	50	<b>AP,TS,BR,MP,TN,UP etc.</b>
SELLER_PHONE_NO	Optional	Char	50	Telephone No
SELLER_EMAIL	Optional	Char	50	email
SELLER_TINNO	<b>Mandatory</b>	Varchar	15	<b>Mandatory Seller GSTIN no to be entered</b>
SELLER_VATNO	<b>Mandatory</b>	Varchar	15	
EWAYBILL	Optional			Valid Eway Bill number mandatory for Shipment value more than 50K
EWB_EXP_DT	Optional			Valid Eway Bill Expiry date mandatory for Shipment value more than 50K
PROD_SERV_CODE	<b>Mandatory</b>	Char	4	<b>Product service code (1 for Surface Express , 2 - Air Express)</b>
BOOKING_BASIS	<b>Mandatory</b>	Integer	2	<b>For AIC value should be 2</b>
UOM	<b>Mandatory</b>	Char	10	Below values to be passed I – In case of Inch, CC – In case of Cubic Centimetre, CF - In case of Cubic Feet
GATEWAY_OU		Char	5	This Field is only for dockets Booking from China. Values should be respective Gateway on which docket has been routed (Ex.DELGW, BOMGW). For Other customers this is optional.

**Note: Mandatory fields are highlighted in bold.**

### 3.2. Sample .xml file :

```
<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<gati>
  <Pickuprequest>12-08-2015 16:49:59</Pickuprequest>
```

```

<Custcode>87654321</Custcode>

<details>
  <req>
    <DOCKET_NO>123456789</DOCKET_NO>
    <DELIVERY_STN>DELW</DELIVERY_STN>
    <GOODS_CODE>206</GOODS_CODE>
    <DECL_CARGO_VAL>873</DECL_CARGO_VAL>
    <ACTUAL_WT>0.98</ACTUAL_WT>
    <CHARGED_WT>0.98</CHARGED_WT>
    <SHIPPER_CODE>87654321</SHIPPER_CODE>
    <ORDER_NO>121010862763972</ORDER_NO>
    <COD_AMT>0</COD_AMT>
    <COD_IN_FAVOUR_OF>G</COD_IN_FAVOUR_OF>
    <RECEIVER_CODE>99999</RECEIVER_CODE>
    <RECEIVER_NAME>vikram bika Bika</RECEIVER_NAME>
    <RECEIVER_ADD1>plot no 114,street no 6,Near Marwa Trader,B.J.S colony,paota</RECEIVER_ADD1>
    <RECEIVER_ADD2>chandu</RECEIVER_ADD2>
    <RECEIVER_ADD3/>
    <RECEIVER_ADD4/>
    <RECEIVER_CITY>Jodhpur</RECEIVER_CITY>
    <RECEIVER_PHONE_NO>9999999999</RECEIVER_PHONE_NO>
    <RECEIVER_EMAIL/>
    <RECEIVER_PINCODE>770051</RECEIVER_PINCODE>
    <NO_OF_PKGS>2</NO_OF_PKGS>
    <FROM_PKG_NO>123456789</FROM_PKG_NO>
    <TO_PKG_NO>123456790</TO_PKG_NO>
    <PKGDETAILS>
      <PKG_INFO>
        <PKG_NO>123456789</PKG_NO>
        <PKG_LN>2</PKG_LN>
        <PKG_BR>2</PKG_BR>
        <PKG_HT>2</PKG_HT>
        <PKG_WT>2</PKG_WT>
      </PKG_INFO>
      <PKG_INFO>
        <PKG_NO>123456790</PKG_NO>
        <PKG_LN>2</PKG_LN>
        <PKG_BR>2</PKG_BR>
        <PKG_HT>2</PKG_HT>
        <PKG_WT>2</PKG_WT>
      </PKG_INFO>
    </PKGDETAILS>
    <RECEIVER_MOBILE_NO>9999999999</RECEIVER_MOBILE_NO>
    <Cust_Date_Delivey/>
    <SPL_Instruction/>
    <PROD_SERV_CODE>1</PROD_SERV_CODE>
    <CUSTVEND_CODE>TEST12</CUSTVEND_CODE>
    <GOODS_DESC>this is for test</GOODS_DESC>
    <ORDER_QUANTITY>1</ORDER_QUANTITY>
    <SELLER_NAME>SELLER_NAME</SELLER_NAME>

```

```
<SELLER_ADD1>SELLER_ADD1</SELLER_ADD1>
<SELLER_ADD2>SELLER_ADD2</SELLER_ADD2>
<SELLER_ADD3/>
<SELLER_DIST/>
<SELLER_CITY>SELLER_CITY</SELLER_CITY>
<SELLER_PINCODE>123456</SELLER_PINCODE>
<SELLER_STATE_CODE>AP</SELLER_STATE_CODE>
<SELLER_PHONE_NO>9999999999</SELLER_PHONE_NO>
<SELLER_EMAIL>SELLER_EMAIL</SELLER_EMAIL>
<BOOKING_BASIS>1</BOOKING_BASIS>
<SELLER_TINNO>36AABCD12345Z12</SELLER_TINNO>
<SELLER_VATNO>11111</SELLER_VATNO>
<UOM>I</UOM>
<GATEWAY_OU>DELGW</GATEWAY_OU>
<EWAYBILL>12345678901</EWAYBILL>
<EWB_EXP_DT>10-01-2018</EWB_EXP_DT>
<EXCHANGEDKTNO>1123456</EXCHANGEDKTNO>
</req>
</details>
</gati>
```

3.3. **Web services – Pickup posting:**

xml Data to be posted on below URL in Test and production environment

Test :	<a href="http://119.235.57.47:9080/BT2GATI/BT2Gatipickup.jsp">http://119.235.57.47:9080/BT2GATI/BT2Gatipickup.jsp</a>
Live :	<a href="http://www.gati.com/webservices/b2cpickup.jsp">http://www.gati.com/webservices/b2cpickup.jsp</a>

Once data is successfully exchanged between Customer to GATI in Test only then the Production (Live) access will be enabled to the Customers to post the data in production server.

4. **Seller /Vendor Addition :**

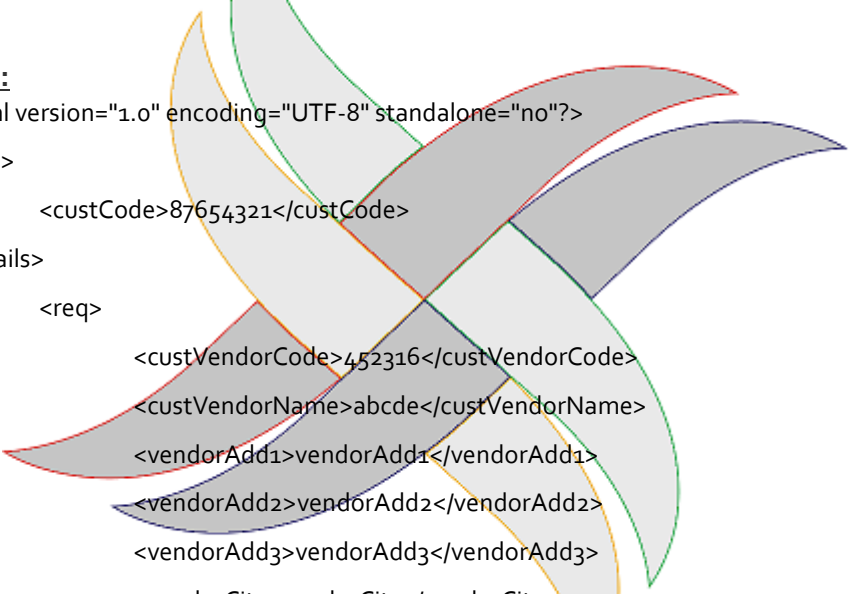
This facility is ONLY for the Customers having multiple pickup and return locations under the customer code. Customer has to add their sellers/vendor address and contact details by giving a unique code (Preferred the code which exist in customer’s system) for each seller/vendor. In case of any change in their seller's /vendor's particulars (address, contact etc.) they may do so through the same API. Old information will get overwritten with the new one.



#### 4.1. Field Descriptions:

COLUMNS	Mandatory /Optional	Type	length	FIELD EXPLANATION
custCode	Mandatory	Numeric	8	Customer code issued by Gati
custVendorCode	Mandatory	Numeric	15	Unique cide of customer's sellers/vendor
custVendorName	Mandatory	Text	50	Name of seller/vendors
vendorAdd1	Mandatory	Varchar	50	Seller/vendor address
vendorAdd2	Mandatory	varchar	50	Seller/vendor address
vendorAdd3	Optional	varchar	50	Seller/vendor address
vendorCity	Mandatory	Text	50	Seller/vendor city
vendorPhoneNo	Mandatory	Numeric	10	Seller/vendor phone number
vendorPincode	Mandatory	Numeric	6	Seller/vendor pincode
vendorEmail	Optional	varchar	50	Seller/vendor email
vendorReceiverFlag	Mandatory	Text	1	Pass "V" for Valid seller/vendor and "I" for invalid seller/vendor
vendorTinno	Mandatory	varchar		Seller/vendor Tin number

#### 4.2. Sample .xml File :



```

<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<gati>
  <custCode>87654321</custCode>
  <details>
    <req>
      <custVendorCode>452316</custVendorCode>
      <custVendorName>abcde</custVendorName>
      <vendorAdd1>vendorAdd1</vendorAdd1>
      <vendorAdd2>vendorAdd2</vendorAdd2>
      <vendorAdd3>vendorAdd3</vendorAdd3>
      <vendorCity>vendorCity</vendorCity>
      <vendorPhoneNo>vendorPhoneNo</vendorPhoneNo>
      <vendorPincode>110025</vendorPincode>
      <vendorEmail>vendorEmail</vendorEmail>
      <vendorReceiverFlag>V</vendorReceiverFlag>
      <vendorTinno>3182738439dfdf7</vendorTinno>
    </req>
  </details>
</gati>

```

4.3. Web services – Vendor addition :

xml Data to be posted on below URL in Test environment

Test :	<a href="http://119.235.57.47:9080/GatiCustVendDtls.jsp">http://119.235.57.47:9080/GatiCustVendDtls.jsp</a>
Live :	<a href="http://www.gati.com/webservices/GatiCustVendDtls.jsp">http://www.gati.com/webservices/GatiCustVendDtls.jsp</a>

4.4. XML Response from GATI :

GATI sends a response against each xml posted with number of successful posts as below

Success	-	Customer is able to hit Gati’s web service
<count>	-	No of records got successfully updated in Gati’s system
success0	-	No Records updated
success1	-	One records successfully got updated.

Successful Transaction Example :

successful1

Details (Response)

452316abcdesucces

The above example shows that one seller is added/Modified for code: 452316 & having “abcde” as name.

Failed Transaction Example :

successful0

Details

452316abcdeCheck vendorReceiverFlagCheck or vendorPincode,

In above example pin code entered is wrong.

5. Tracking protocol:

After successful posting of pickup information, GATI representative (GA-Gati Associate) visits Customer warehouse to pick the shipment physically and bring to Gati’s warehouse to process. Customer now can track the movements (Events) of their shipment at each stage by calling through below API.

To communicate tracking updates with Customers follows this sequence:

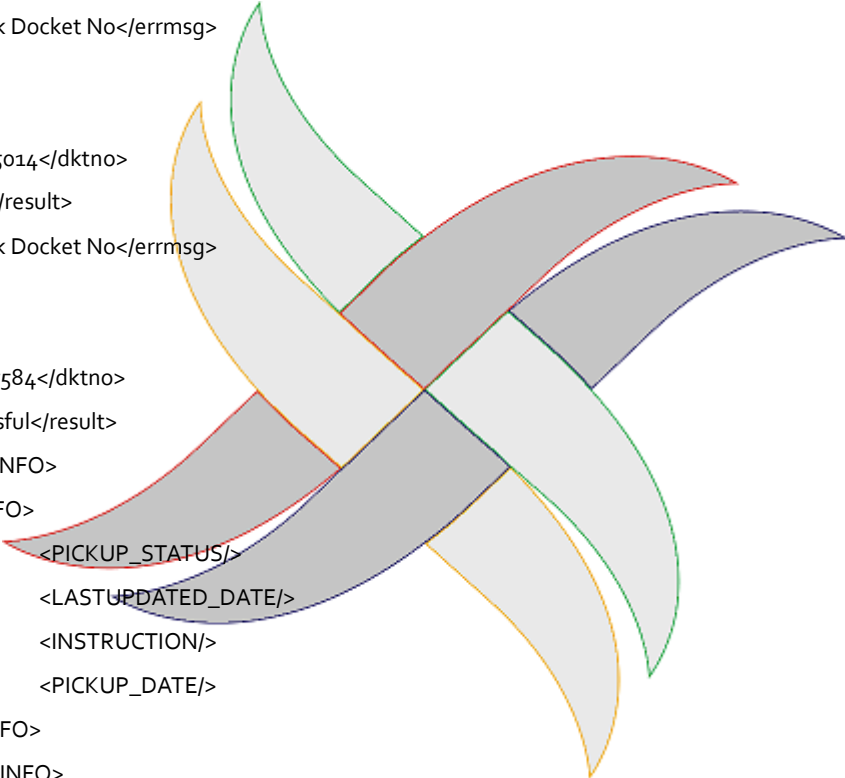
The Customer to post the URL with valid parameters to retrieve the tracking information

xml Data to be posted on below URL in Test environment

Live :	<a href="http://www.gati.com/webservices/SINGLEECOMDKTTRACK.jsp?p1=&lt;DKTNO&gt;&amp;p2=&lt;TOKEN_NO&gt;">http://www.gati.com/webservices/SINGLEECOMDKTTRACK.jsp?p1=&lt;DKTNO&gt;&amp;p2=&lt;TOKEN_NO&gt;</a>
Example :	<a href="http://www.gati.com/webservices/SINGLEECOMDKTTRACK.jsp?p1=999135013,999135014,544137584,999135012&amp;p2=B50999287ADD3FBF">http://www.gati.com/webservices/SINGLEECOMDKTTRACK.jsp?p1=999135013,999135014,544137584,999135012&amp;p2=B50999287ADD3FBF</a>

5.1. XML File Output - Format <Tracking Response from GATI>:

```
<Gatiresponse>
  <requid>999135013,999135014,544137584,999135012</requid>
  <dktnfo>
    <dktno>999135013</dktno>
    <result>failed</result>
    <errmsg>Check Docket No</errmsg>
  </dktnfo>
  <dktnfo>
    <dktno>999135014</dktno>
    <result>failed</result>
    <errmsg>Check Docket No</errmsg>
  </dktnfo>
  <dktnfo>
    <dktno>544137584</dktno>
    <result>successful</result>
    <PREPICKUP_INFO>
      <PINFO>
        <PICKUP_STATUS/>
        <LASTUPDATED_DATE/>
        <INSTRUCTION/>
        <PICKUP_DATE/>
      </PINFO>
    </PREPICKUP_INFO>
    <DOCKET_NUMBER>544137584</DOCKET_NUMBER>
    <DOCKET_STATUS>Delivered</DOCKET_STATUS>
    <ORDER_NO>128043589</ORDER_NO>
    <REF_NUMBER/>
    <CONSIGNOR_NAME>CLUES NETWORK PVT LTD</CONSIGNOR_NAME>
    <CONSIGNEE_NAME>Manjit Hazarika</CONSIGNEE_NAME>
    <BOOKING_STATION>Delhi</BOOKING_STATION>
    <BOOKED_DATETIME>05-OCT-2017 18:19</BOOKED_DATETIME>
    <ACTUAL_WEIGHT>3</ACTUAL_WEIGHT>
    <NO_OF_PKGS>1</NO_OF_PKGS>
    <SERVICE_NAME>SUR EXPRESS</SERVICE_NAME>
    <DELIVERY_STATION>Tezpur</DELIVERY_STATION>
    <ASSURED_DELIVERY_DATE>21-OCT-2017</ASSURED_DELIVERY_DATE>
  </dktnfo>
</Gatiresponse>
```



```
<RECEIVER_NAME>manjit</RECEIVER_NAME>
<DELIVERY_DATETIME>13-OCT-2017 17:46</DELIVERY_DATETIME>
<TRANSIT_DTLS>
  <ROW>
    <INTRANSIT_DATE>13-OCT-2017</INTRANSIT_DATE>
    <INTRANSIT_TIME>17:46</INTRANSIT_TIME>
    <INTRANSIT_LOCATION>Tezpur</INTRANSIT_LOCATION>
    <INTRANSIT_STATUS>Delivered</INTRANSIT_STATUS>
    <INTRANSIT_STATUS_CODE>DDLVD</INTRANSIT_STATUS_CODE>
    <REASON_CODE/>
    <REASON_DESC/>
  </ROW>
  <ROW>
    <INTRANSIT_DATE>13-OCT-2017</INTRANSIT_DATE>
    <INTRANSIT_TIME>09:30</INTRANSIT_TIME>
    <INTRANSIT_LOCATION>Tezpur</INTRANSIT_LOCATION>
    <INTRANSIT_STATUS>Shipment Out For Delivery</INTRANSIT_STATUS>
    <INTRANSIT_STATUS_CODE>DPDCC</INTRANSIT_STATUS_CODE>
    <REASON_CODE/>
    <REASON_DESC/>
  </ROW>
  <ROW>
    <INTRANSIT_DATE>13-OCT-2017</INTRANSIT_DATE>
    <INTRANSIT_TIME>08:13</INTRANSIT_TIME>
    <INTRANSIT_LOCATION>Tezpur</INTRANSIT_LOCATION>
    <INTRANSIT_STATUS>Shipment Arrived At Delivery Location</INTRANSIT_STATUS>
    <INTRANSIT_STATUS_CODE>DKTAD</INTRANSIT_STATUS_CODE>
    <REASON_CODE/>
    <REASON_DESC/>
  </ROW>
  <ROW>
    <INTRANSIT_DATE>12-OCT-2017</INTRANSIT_DATE>
    <INTRANSIT_TIME>21:37</INTRANSIT_TIME>
    <INTRANSIT_LOCATION>Guwahati Stc</INTRANSIT_LOCATION>
    <INTRANSIT_STATUS>Shipment Out From Enroute Hub</INTRANSIT_STATUS>
    <INTRANSIT_STATUS_CODE>TCSEO</INTRANSIT_STATUS_CODE>
    <REASON_CODE/>
    <REASON_DESC/>
  </ROW>
  <ROW>
    <INTRANSIT_DATE>10-OCT-2017</INTRANSIT_DATE>
    <INTRANSIT_TIME>02:10</INTRANSIT_TIME>
    <INTRANSIT_LOCATION>Guwahati Stc</INTRANSIT_LOCATION>
    <INTRANSIT_STATUS>Shipment Arrived At Enroute Hub</INTRANSIT_STATUS>
    <INTRANSIT_STATUS_CODE>TCAER</INTRANSIT_STATUS_CODE>
```

```
<REASON_CODE/>
<REASON_DESC/>
</ROW>
<ROW>
  <INTRANSIT_DATE>05-OCT-2017</INTRANSIT_DATE>
  <INTRANSIT_TIME>22:08</INTRANSIT_TIME>
  <INTRANSIT_LOCATION>Delhi</INTRANSIT_LOCATION>
  <INTRANSIT_STATUS>Shipment Out From Booking Location</INTRANSIT_STATUS>
  <INTRANSIT_STATUS_CODE>TCSOU</INTRANSIT_STATUS_CODE>
  <REASON_CODE/>
  <REASON_DESC/>
</ROW>
<ROW>
  <INTRANSIT_DATE>05-OCT-2017</INTRANSIT_DATE>
  <INTRANSIT_TIME>18:19</INTRANSIT_TIME>
  <INTRANSIT_LOCATION>Delhi</INTRANSIT_LOCATION>
  <INTRANSIT_STATUS>Forward Docket Created</INTRANSIT_STATUS>
  <INTRANSIT_STATUS_CODE>DCRE</INTRANSIT_STATUS_CODE>
  <REASON_CODE/>
  <REASON_DESC/>
</ROW>
<ROW>
  <INTRANSIT_DATE>05-OCT-2017</INTRANSIT_DATE>
  <INTRANSIT_TIME>18:18</INTRANSIT_TIME>
  <INTRANSIT_LOCATION>Delhi</INTRANSIT_LOCATION>
  <INTRANSIT_STATUS>Shipment Reached At Booking Ou</INTRANSIT_STATUS>
  <INTRANSIT_STATUS_CODE>EOUS</INTRANSIT_STATUS_CODE>
  <REASON_CODE/>
  <REASON_DESC/>
</ROW>
<ROW>
  <INTRANSIT_DATE>05-OCT-2017</INTRANSIT_DATE>
  <INTRANSIT_TIME>18:14</INTRANSIT_TIME>
  <INTRANSIT_LOCATION>Delhi</INTRANSIT_LOCATION>
  <INTRANSIT_STATUS>Shipment Received From Shipper</INTRANSIT_STATUS>
  <INTRANSIT_STATUS_CODE>ECPS</INTRANSIT_STATUS_CODE>
  <REASON_CODE/>
  <REASON_DESC/>
</ROW>
</TRANSIT_DTLS>
<POD/>
</dktnfo>
<dktnfo>
  <dktno>999135012</dktno>
  <result>failed</result>
```

&lt;errmsg&gt;Check Docket No&lt;/errmsg&gt;

&lt;/dkinfo&gt;

&lt;/Gatiresponse&gt;

**5.2. XML File Output - Format - Fields :**

Gatiresponse	Result
<requid>532540470</requid>	AWB number
<result>successful</result>	Success/Failed
<DOCKET_NUMBER>532540470</DOCKET_NUMBER>	
<DOCKET_STATUS>Out For Delivery</DOCKET_STATUS>	Display the current status of the shipment, i.e Delivered/Undelivered/Travelling/Arrived/Out for next station/Detention
<CONSIGNOR_NAME>WS RETAIL SERVICES PVT LTD (RVP)</CONSIGNOR_NAME>	Shipper Name
<CONSIGNEE_NAME>WS RETAIL SERVICES PVT LTD (RVP)</CONSIGNEE_NAME>	Receiver Name
<BOOKING_STATION>Sonipat</BOOKING_STATION>	Pickup Location
<REF_NUMBER>-</REF_NUMBER>	Reference Number
<BOOKED_DATETIME>22-APR-2015 20:09</BOOKED_DATETIME>	Pickup time
<ACTUAL_WEIGHT>10</ACTUAL_WEIGHT>	Actual Weight
<NO_OF_PKGS>1</NO_OF_PKGS> <NO_OF_PKGS>1</NO_OF_PKGS> <NO_OF_PKGS>1</NO_OF_PKGS>	Number of Packages, Numeric
<SERVICE_NAME>Surface Express within EDC</SERVICE_NAME> <SERVICE_NAME>Surface Express within EDC</SERVICE_NAME> <SERVICE_NAME>Surface Express within EDC</SERVICE_NAME>	Ecom/Express
<DELIVERY_STATION>New Delh</DELIVERY_STATION> <DELIVERY_STATION>New Delh</DELIVERY_STATION> <DELIVERY_STATION>New Delh</DELIVERY_STATION>	Delivery Location
<ASSURED_DELIVERY_DATE>25-APR-2015</ASSURED_DELIVERY_DATE> <ASSURED_DELIVERY_DATE>25-APR-2015</ASSURED_DELIVERY_DATE> <ASSURED_DELIVERY_DATE>25-APR-2015</ASSURED_DELIVERY_DATE>	Assured Delivery date
<RECEIVER_NAME>Kamal Kumar</RECEIVER_NAME>	If the delivery is done, show receivers name and delivery date and time else will not display
<DELIVERY_DATETIME>26-APR-2014 17:14</DELIVERY_DATETIME>	Delivery Date and Time e.g 26-APR-2014 17:14
- <TRANSIT_DTLS>	
- <ROW>	
<INTRANSIT_DATE>24-APR-2015</INTRANSIT_DATE> <INTRANSIT_DATE>24-APR-2015</INTRANSIT_DATE> <INTRANSIT_DATE>24-APR-2015</INTRANSIT_DATE>	Latest in-transit status - date
<INTRANSIT_TIME>11:58</INTRANSIT_TIME> <INTRANSIT_TIME>11:58</INTRANSIT_TIME> <INTRANSIT_TIME>11:58</INTRANSIT_TIME>	Latest in-transit status - time
<INTRANSIT_LOCATION>Bahadurgarh</INTRANSIT_LOCATION> <INTRAN	latest in-transit status - Location

Gatiresponse	Result
SIT_LOCATION>Bahadurgarh</INTRANSIT_LOCATION> <INTRANSIT_LOCATION>Bahadurgarh</INTRANSIT_LOCATION>	
<INTRANSIT_STATUS /> <INTRANSIT_STATUS /> <INTRANSIT_STATUS />	Arrived, Out for Next Station
</ROW> </ROW> </ROW>	
- <ROW>	
<INTRANSIT_DATE>24-APR-2015</INTRANSIT_DATE>	Previous to Latest in-transit status - date
<INTRANSIT_TIME>09:32</INTRANSIT_TIME>	Previous to Latest in-transit status - time
<INTRANSIT_LOCATION>Bahadurgarh</INTRANSIT_LOCATION>	Previous to Latest in-transit status - Location
<INTRANSIT_STATUS>Arrived</INTRANSIT_STATUS>	Arrived, Out for Next Station
</ROW> </ROW>	
- <ROW>	
<INTRANSIT_DATE>24-APR-2015</INTRANSIT_DATE>	
<INTRANSIT_TIME>05:56</INTRANSIT_TIME>	
<INTRANSIT_LOCATION>Delhi Stc</INTRANSIT_LOCATION>	
<INTRANSIT_STATUS>Out for next station</INTRANSIT_STATUS>	
</ROW> </ROW>	
- <ROW>	
<INTRANSIT_DATE>23-APR-2015</INTRANSIT_DATE>	
<INTRANSIT_TIME>08:40</INTRANSIT_TIME>	
<INTRANSIT_LOCATION>Delhi Stc</INTRANSIT_LOCATION>	
<INTRANSIT_STATUS>Arrived</INTRANSIT_STATUS>	
</ROW> </ROW>	
- <ROW>	
<INTRANSIT_DATE>22-APR-2015</INTRANSIT_DATE>	Shipment Starting – Transit Details
<INTRANSIT_TIME>22:43</INTRANSIT_TIME>	
<INTRANSIT_LOCATION>Sonipat</INTRANSIT_LOCATION>	
<INTRANSIT_STATUS>Out for next station</INTRANSIT_STATUS>	
</ROW>	
</TRANSIT_DTLS>	
<POD>-</POD>	POD Copy
</Gatiresponse>	End of Response

Status to be shown in tracking	TRANS_CODE
Shipment Arrived at Delivery Location	DKTAD
COD Amount Remitted	CODP
Shipment Received from Shipper	ECPS
Rebooked Docket Created	DCRB
Forward Docket Created	DCRE
Shipment Reached at Booking OU	EOUS
Delivered	DDLVD

Shipment Out for Delivery	DPDCC
Partial Shipment Delivered	DDPVD
Undelivered	DUNDL
Reverse Pickup Request is accepted	ACP
Reverse Pickup Request Pending	PAC
Reverse Pickup Customer refuse to handover shipment	REJ
Reverse Pickup Customer requested for another date for pickup	RPOP
Reverse Pickup Pickup postponed for Next day	POP
Reverse Pickup Request for Cancellation	RCN
Reverse Pickup Pickup Cancelled	CAN
Reverse Pickup Shipment received from Shipper	CLO
Reverse Pickup ready to assign	NAS
Re-booked	DRTO
Shipment returned to customer from booking location	RTVC
Shipment arrived at Delivery Location	TCADO
Shipment Out from Booking Location	TCSOU
Shipment out from Enroute HUB	TCSE0
Shipment arrived at Enroute HUB	TCAER
Shipment Redirected for another Delivery Location	DKTRED
Shipment marked for Re-booked	REDRTO
Shipment Damage	DDITS
Shipment Short	DSITS
Shipment Pilfered	DPITS

Non-Delivery Reason Code	Description
65	COD/DOD PAYMENT NOT READY
96	CONCERNED CUSTOMER/PERSON NOT AVAILABLE
68	CUSTOMER /CONSIGNEE REFUSING TO ACCEPT DELIVERY
71	CUSTOMER /CONSIGNEE REFUSING TO ACCEPT DELIVERY Due To Damage
308	CUSTOMER /CONSIGNEE REQUESTED FOR OPEN DELIVERY
317	CUSTOMER REQUEST ANOTHER DATE OF DELIVERY
313	CUSTOMER REQUESTED TO CHANGE DELIVERY LOCATION
109	ENTRY PROHIBITED ON SECURITY REASON
110	HELD AT DESTINATION AS PER SHIPPER REQUEST
113	ID PROOF NOT PRODUCED
105	INCOMPLETE ADDRESS : NOT FOUND



305	LOCAL DISTURBANCE
88	MATERIAL SEIZED (OCTROI AND SALES TAX CASE)
114	MISMATCH IN ADDRESS \U0026 PINCODE
97	NO ORDER/WRONG ORDER RECD-CUSTOMER REFUSED
69	RESIDENCE/OFFICE CLOSED/SHIFTED
37	RTOUD - CONTENTS NOT MATCHING WITH CUSTOMER INVOICE
32	RTOUD - DEPS (DAMAGE)
40	RTOUD - OUTER / INNER BOX DAMAGED
36	RTOUD - PARTIAL PRODUCT
33	RTOUD - RECEIVER (WAREHOUSE/VENDOR) REFUSED
35	RTOUD - RECEIVER ASKED OPEN DELIVERY
39	RTOUD - REQUIRED INVOICE
34	RTOUD - TIME DURATION LAPSED
38	RTOUD - VENDOR REQUESTED ANOTHER DATE OF DELIVERY
31	RTOUD - WAREHOUSE CLOSED

## 6. Reverse Vendor Pickup API (RVP):

### Reverse Shipment – Request File

#### Nomenclature

Format : xml

#### Fields

Order	NAME	Type	Description	Length		Use
					Decimal	
1	RECEIVER_CODE	CHAR	Customer account code	8		Mandatory
2	ORDER_NO	CHAR	Order No / Invoice Number	50		Mandatory
3	DECL_CARGO_VAL	DECIMAL	Shipment value , can not be o	20	2	Mandatory
4	ACTUAL_WT	DECIMAL	Actual weight	6	2	Mandatory
5	CONSIGNER_CODE	CHAR	Customer account code	8		Optional
6	CONSIGNER_NAME	CHAR	Receiver's Name	50		Mandatory
7	CONSIGNER_ADD1	CHAR	Address Max-50	50		Mandatory
8	CONSIGNER_ADD2	CHAR	Address Max-50	50		Mandatory
9	CONSIGNER_ADD3	CHAR	Address Max-50	50		Optional
10	CONSIGNER_CITY	CHAR	Address Max-50	20		Mandatory
11	MOBILE_NO	CHAR	Telephone No.	50		Optional
12	CONSIGNER_PINCODE	CHAR	Zip Code (Gati servicable pincode)	50		Mandatory
13	PRODUCT_INFO	CHAR	Product information to be picked up	500		Optional
14	NO_OF_PKGS	INTEGER	No of packages	6		Mandatory
15	INSTRUCTIONS	CHAR		200		Optional
16	CUST_VEND_CODE	varchar	Merchants/Suppliers code	8		Optional
17	REVER_DOCKET_NO	INTEGER	Docket Number – NEW (Reverse)	9		Mandatory
18	PROD_SERV_CODE	CHAR	Product service code (1 for Express , 2 - Air )	4		Mandatory

### 6.1. Web services – Reverse Pickup:

xml Data to be posted on below URL in Test environment

Test :	<a href="http://119.235.57.47:9080/GATIREVERSEPICKUP.jsp">http://119.235.57.47:9080/GATIREVERSEPICKUP.jsp</a>
Live :	<a href="http://www.gati.com/webservices/GATIREVERSEPICKUP.jsp">http://www.gati.com/webservices/GATIREVERSEPICKUP.jsp</a>

### 6.2. Reverse Pickup XML File Format :

```

<gati>
  <pickuprequest>datetime(dd-mon-yyyy HH24:MI:SS)</pickuprequest>
  <custcode>87654321</custcode>
  <details>
    <req>
      <RECEIVER_CODE>55133504, Account code, mandatory, 10 character </RECEIVER_CODE>
      <ORDER_NO>DOB02394756687654099, optional, 50 character</ORDER_NO>
      <DECL_CARGO_VAL>9000 INR, mandatory, 20 character with 2 decimal</DECL_CARGO_VAL>
      <ACTUAL_WT>2 in KG, Mandatory, 6 character and 2 decimal</ACTUAL_WT>
      <CONSIGNOR_CODE>55133504, account code, Mandatory 10 character</CONSIGNOR_CODE>
      <CONSIGNOR_NAME>Pappu yadav, mandatory, 100 character</CONSIGNOR_NAME>
      <CONSIGNOR_ADD1>FLAT 9081, SIRI ramayanam puram uttranchalam NAGAR, mandatory, MAXIMUM 50
        CHARACTERS</CONSIGNOR_ADD1>
      <CONSIGNOR_ADD2> NEAR NEHRU BAZAAR, mandatory, MAXIMUM 50 CHARACTERS</CONSIGNOR_ADD2>
      <CONSIGNOR_ADD3> optional, MAXIMUM 50 CHARACTERS</CONSIGNOR_ADD3>
      <CONSIGNOR_CITY>Vijayanagaram, mandatory, 50 character</CONSIGNOR_CITY>
      <MOBILE_NO>9999999999, optional</MOBILE_NO>
      <CONSIGNOR_PINCODE>534014<, mandatory</CONSIGNOR_PINCODE>
      <PRODUCT_INFO>GB 22LO859A 60.7 cm (22) LED TV, PRODUCT DETAILS, optional, 500 character</PRODUCT_INFO>
      <NO_OF_PKGS>1, mandatory, 5 digit</NO_OF_PKGS>
      <INSTRUCTIONS>Call and Go, optional, 200 character</INSTRUCTIONS>
      <CUSTVEND_CODE>BLRJIG, optional, 15 character</CUSTVEND_CODE>
      <DOCKET_NO>987654321, mandatory, 9 digit</DOCKET_NO>
      <PROD_SERV_CODE>1, mandatory</PROD_SERV_CODE>
    </req>
  </details>
</gati>

```

## 6 Pin code Validity check:

This service validates if pin code is serviceable for this particular customer or not.

User will get response as success or failed.

**URL :** <http://www.gati.com/webservices/b2cpincodecheck.jsp?reqid=5C8DBA568BF14221&pincode=604408>

**Method :** POST

Where reqid: 16-digit token number assigned to customer

Pincode : Pin code need to be validated

Responses in case of invalid request

```
<response>
  <result>failed</result>
  <errmsg>Invalid request</errmsg>
</response>
```

Responses in case of valid request

```
<response>
  <result>successful</result>
  <pinCode>604408</pinCode>
  <ouCode>ARN</ouCode>
</response>
```

## 7. Docket RTO and Reattempt API:



```
<?xml version="1.0" encoding="UTF-8" standalone="no"?>
<gati>
  <RTOrequest>16-08-2015 16:49:59</RTOrequest>
  <Custcode>55133501</Custcode>
  <details>
    <req>
      <DOCKET_NO>500260244</DOCKET_NO>
      <INSTRUCTION_TYPE>RTO</INSTRUCTION_TYPE>      //For RTO Instruction
      <INSTRUCTION_REMARKS>TESTING</INSTRUCTION_REMARKS>
    </req>
    <req>
      <DOCKET_NO>561966260</DOCKET_NO>
      <INSTRUCTION_TYPE>REATTEMPT</INSTRUCTION_TYPE>      //For Reattempt Instruction
      <INSTRUCTION_REMARKS>TESTING</INSTRUCTION_REMARKS>
    </req>
  </details>
</gati>
```

## Tag Description:

Custcode : Account code issued by Gati

DOCKET\_NO : Docket number / AWB No.

INSTRUCTION\_TYPE : Fix Value

- RTO : for RTO instruction
- REATTEMPT: for reattempt instruction

INSTRUCTION\_REMARKS: Remarks if any, like please do cancel or customer cancelled the order

### **Response:**

#### **Case :1 → When successful**

```
<response>
  <result>successful</result>
  <reqcnt>1</reqcnt>
  <details>
    <res>
      <DOCKET_NO>500260244</DOCKET_NO>
      <errmsg>
        <err></err>
      </errmsg>
    </res>
  </details>
</response>
```

#### **Case:2 → When docket instruction already given and pushing request again**

```
<response>
  <result>successful</result>
  <reqcnt>0</reqcnt>
  <details>
    <res>
      <DOCKET_NO>500260244</DOCKET_NO>
      <errmsg>
        <err>Docket Already Update</err>
      </errmsg>
    </res>
  </details>
</response>
```

#### **Case:3 → When wrong docket length entered (Docket must be of 9 digits)**

```
<response>
  <result>successful</result>
  <reqcnt>0</reqcnt>
  <details>
    <res>
      <DOCKET_NO>50026024</DOCKET_NO>
      <errmsg>
```

```
<err>Check DOCKET_NO length</err>
<err>Check Docket Status</err>
</errmsg>
</res>
</details>
</response>
```

Case:4 → When unallocated docket number is passed

```
<response>
  <result>successful</result>
  <reqcnt>0</reqcnt>
  <details>
    <res>
      <DOCKET_NO>500260242</DOCKET_NO>
      <errmsg>
        <err>Check Docket Status</err>
      </errmsg>
    </res>
  </details>
</response>
```

### 7.1. Web services – Docket Cancellation API :

xml Data to be posted on below URL in Test environment

Test : <http://119.235.57.47:9080/GATIRTODTLS.jsp>

Live : <http://www.gati.com/webservices/GATIRTODTLS.jsp>

8. State Code & Names :

State Name & Code		
Nomenclature		
Order	NAME	Code
1	Andhra Pradesh	AP
2	Arunachal Pradesh	AR
3	Assam	AS
4	Bihar	BR
5	Chhattisgarh	CG
6	Goa	GA
7	Gujarat	GJ
8	Himachal Pradesh	HP
9	Haryana	HR
10	Jharkhand	JH
11	Jammu and Kashmir	JK
12	Karnataka	KA
13	Kerala	KL
14	Maharashtra	MH
15	Meghalaya	ML
16	Manipur	MN
17	Madhya Pradesh	MP
18	Mizoram	MZ
19	Nagaland	NL
20	Odisha	OD
21	Punjab	PB
22	Rajasthan	RJ
23	Sikkim	SK
24	Tamil Nadu	TN
25	Tripura	TR
26	Telangana	TS
27	Uttarakhand	UK
28	Uttar Pradesh	UP
29	West Bengal	WB
30	Andaman and Nicobar Islands	AN
31	Chandigarh	CH
32	Dadra and Nagar Haveli	DN
33	Daman and Diu	DD
34	Delhi	DL
35	Lakshadweep	LD
36	Puducherry	PY

## 9. Goods Codes :

Goods Codes & Descriptions are explained in below Table

Goods Code & Description					
Nomenclature					
Goods Code	Goods Description / Name	Goods Code	Goods Description / Name	Goods Code	Goods Description / Name
2	2 KG SUVIDHA BOX	118	JBPL	702	HOMEO / AYURVEDIC
5	5 KG SUVIDHA BOX	201	COMPUTER MONITOR	703	MEDICAL EQUIPMENTS / DEVICES
12	ARTIFICIAL JEWELLERY	202	COMPUTER KEY BOARD	704	PHYSICIAN SAMPLES
13	ART WORK/PAINTING	203	COMPUTER PROCESSING UNIT(CPU)	705	PHARMA DRUGS
14	AUTO PARTS	204	PRINTER	706	PHARMA BULK DRUGS
15	CARPETS	205	COMPUTER PERIPHERALS	707	VACCINE / PERISHABLE DRUGS
16	CHEMICALS(NONHAZARDOUS)	206	ELECTRONIC EQUIPMENTS	708	SURGICAL EQUIPMENTS / INSTRUMENTS
17	CHERRIES	207	ELECTRONIC PARTS	709	MISC. PHARMA ITEMS
18	COMPANY STOCK	208	LAPTOP	801	SOLID CHEMICALS
19	COMPUTER/PRINTER	301	MACHINE TOOLS	802	LIQUID CHEMICALS
20	COSMETICS	302	AUTOMOBILE PARTS	803	PAINTS
21	CUT FLOWERS	303	HEAVY MACHINERY	804	ADHESIVES
22	CO LOADERS	304	INDUSTRIAL MACHINERY	805	SCIENTIFIC BALANCES & INSTRUMENTS
23	DRUGS/PHARMA	305	INDUSTRIAL MACHINE PARTS	901	AGRICULTURAL PRODUCE
24	ELECTRONICS	306	RAW METAL PIECES /STEEL	902	RUBBER GOODS
25	ELECTRICAL APPLIANCES	307	MISCELLANEOUS ENGINEERING GOODS	903	SEEDS
26	FINISHED LEATHER	308	TEXTILE MACHINERY	904	BIOLOGICAL GOODS
27	FISH SEEDS	401	HOUSE HOLD GOODS	905	BIOLOGICAL EQUIPMENTS
28	FLOWER BULB	402	FOOD ITEMS	906	SILVER ORNAMENTS
29	FOOD STUFF	403	WATCHES	907	MANGO MANIA
30	GLASS/GLASSWARE	404	COSMETICS	908	SALT AND SWEETS
31	LIVE ANIMAL	405	GLASSWARES	909	FLOWERS
32	MACHINERY/MECHANICAL ITEMS	406	PLASTICS GOODS	910	ACCESSORIES/SPARES
33	MISC MANUFACTURED APP	407	GIFT ARTICLES	999	WAREHOUSING
34	MUSICAL INSTRUMENT	408	SPORTS GOODS	2-8D	2 TO 8 DEGREES (COLD CHAIN)
35	NEWS PAPER/PERIODICAL	409	FILM ROLL/CAMERA/TAPE	DOCS	DOCUMENTS
36	SPEED POST MAIL	410	READY MADE GARMENTS	ECOM	ECOM SHIPMENTS
37	READY MADE GARMENTS	411	PAINTINGS	EPAK	EPACK
38	SILVER WARE	412	HANDICRAFT ITEMS	EPICK	E-PICK
39	TELE COMMUNICATION PRODUCT	451	TELEVISION /VCR /VCP	EPIK	E- PICK ONESHIP
40	HIGH VALUE CARGO	452	REFRIGERATOR	EPK	EXCHANGE PICKUP
41	WATCHES	453	AUDIO EQUIPMENTS	L25D	LESS THAN 25 DEGREES (COLD CHAIN)
42	WOOD ARTICLES	454	WASHING MACHINES	MA01	ADV COOLING OIL
43	PERSONAL ARTICLES	455	AIR CONDITIONER / COOLERS	NDOX	NON DOCUMENTS
101	ELECTRICAL INSTRUMENTS	501	COTTON GOODS	NDXB	NON DOCS (BULK)
102	ELECTRICAL PARTS	502	CLOTH	RPK	REFUND PICKUP
103	WIRES & CABLES	503	RAW SILK	SIW	JEWELLERY ITEMS
104	TEA	504	HANDLOOM GOODS	STK	STOCK TRANSFER
105	PEANUTS	505	SILK SAREES	VOI	VOI LOCAL PICKUP
106	GANGA JAL	506	COTTON SAREES		
107	HALIM	507	SAREES		
108	KASHMIRI KESAR	508	YARN/FLAX YARN		
109	KERALA SPICES	601	BOOKS		
110	SANTA GOODIES	602	MAGZINES		
112	RAKHI	603	STATIONARY ITEMS		
113	APPLES	604	DIARIES		
114	DIWALI DELIGHTS	605	ADVERTISEMENT MATERIALS		
115	HOLI	606	COMPUTER STATIONARY		
116	CASHEW	607	MISC PRINTED MATERIALS		
117	WALNUT	701	EMERGENCY / LIFE SAVING DRUGS		

**10. Event Code and Description**

Below are the tracking event codes and its description.

## Event wise Tracking – Status

Nomenclature

Fields

Sno	Event Name	Transaction Code	Status shown in tracking
1	ARRIVED AT DESTINATION	DKTAD	Shipment – Arrived at Delivery Location
2	COD PAID TO CUSTOMER	CODP	COD Amount Remitted
3	SCANNING AT CUSTOMER PREMISES	ECPS	Shipment – Received from Shipper
4	DOCKET GENERATION REB	DCRB	Rebooked Docket – Created
5	DOCKET GENERATION FWD	DCRE	Forward Docket – Created
6	SCANNING AT OU	EOUS	Shipment – Reached at Booking OU
7	PDC STATUS ? DELIVERED	DDLVD	Delivered
8	PDC CREATION	DPDCC	Shipment – Out for Delivery
9	PDC STATUS-PARTIAL DELIVERED	DDPVD	Partial Shipment Delivered
10	PDC STATUS-UNDELIVERED	DUNDL	Undelivered
11	PREPICKUP	ACP	Reverse Pickup – Requested is accepted
12	PREPICKUP	PAC	Reverse Pickup – Request Pending
13	PICKUP REJECTED BY CUSTOMER	REJ	Reverse Pickup – Customer refuse to handover shipment
14	PICKUP POSTPONED	RPOP	Reverse Pickup – Customer requested for another date for pickup
15	PICKUP POSTPONED	POP	Reverse Pickup – Pickup postponed for Next day
16	PICKUP CANCELLED	RCN	Reverse Pickup – Request for Cancellation
17	PICKUP CANCELLED	CAN	Reverse Pickup – Pickup Cancelled
18	PICKUP	CLO	Reverse Pickup – Shipment received from Shipper
19	PREPICKUP	NAS	Reverse Pickup – ready to assign
20	REBOOKING	DRTO	Re-booked
21	RETURN TO VENDOR	RTVC	Shipment returned to customer from booking location
22	TC IN	TCADO	Shipment arrived at Delivery Location
23	TC OUT	TCSOU	Shipment Out from Booking Location
24	TC OUT	TCSEO	Shipment out from Enroute HUB
25	TC IN	TCAER	Shipment arrived at Enroute HUB
26	DOCKET REDIRECTION	DKTRED	Shipment Redirected for another Delivery Location
27	REBOOKING	REDRTO	Shipment marked for Re-booked
28	DEPS	DDITS	Shipment Damage
29	DEPS	DSITS	Shipment Short
30	DEPS	DPITS	Shipment Pilfered
31	LOST	DLITS	Shipment Lost



**\*\*\* End of Document \*\*\***

